ANNEXURE - 2

ಬೆವಿಕಂ
BESCOM

# ಬೆಂಗಳೂರು ವಿದ್ಯುತ್ ಸರಬರಾಜು ಕಂಪನಿ ನಿಯಮಿತ
# Bangalore Electricity Supply Company Limited

(ಕರ್ನಾಟಕ ಸರ್ಕಾರದ ಸಂಪೂರ್ಣ ಸ್ವಾಮ್ಯಕ್ಕೆ ಒಳಪಟ್ಟಿದೆ)

**No. : : BESCOM/GM (CR)/ DGM (HT) /BC-48/2024-25/80** **Date:** 15.04.2024

## Corrigendum

**Sub:** Corrigendum to the clauses in respect of tender for "**Implementation of Smart Business Management System by providing Web Based Total Revenue Management (TRM) Modules, GIS, BI & Analytical tools and other modules along with supply of Hardware, Software, Man Power, Stationaries and Consumables on the basis of System as a Service (SaaS) and other allied services in Sub-Divisions and Accounting Sections of Non-RAPDRP areas in Chitradurga Area Zone (CTAZ) and Bangalore Rural Area Zone (BRAZ)**"

**Ref:** 1. Bid Enquiry No.: **BESCOM/2023-24/OW/WORK_INDENT149 dated 05.03.2024**
2. Pre – Bid meeting held on 18.03.2024

With respect to subject tender bid document, Corrigendum is issued for the following clauses of bid document and shall be read as follows:

| Sl. No. | Section | Ref. Clause No. | As Existing | To Be Read As |
|---|---|---|---|---|
| 1. | Section A - ITB | 27.1, Page No. 13 | **27.1 Award Criteria**<br>i. BESCOM will place LOI on the successful Bidder whose bid has been determined to be substantially responsive and has been determined as the lowest evaluated bid, provided further that the Bidder is determined to be qualified to perform the Contract satisfactorily. BESCOM shall be the sole judge in this regard.<br>ii. Bidder shall execute pilot operation for a period of Two months in one SDO in each | **27.1 Award Criteria**<br>i. BESCOM will place LOI on the successful Bidder whose bid has been determined to be substantially responsive and has been determined as the lowest evaluated bid, provided further that the Bidder is determined to be qualified to perform the Contract satisfactorily. BESCOM will be the sole judge in this regard.<br>ii. Bidder will execute the agreement along with the |

| Sl. No. | Section | Ref. Clause No. | As Existing | To Be Read As |
|---|---|---|---|---|
| | | | Circle selected by GM (CR) at free of cost as per the scope of the Tender. The piloting shall be completed within the period of Two-calendar months from the date of LOI in all respects<br><br>iii. After the successful completion of pilot execution and receipt of Performance Guarantee, BESCOM shall issue the Detailed Work Award (DWA) to the vendor. Failure to execute the pilot operation satisfactorily is liable for forfeiture of the EMD apart from dis-qualification of the bid.<br><br>iv. On successful completion of pilot execution, the General Manager (CR) will issue the Go-Live confirmation to all the accounting units.<br><br>v. Bidder shall roll out the project to entire BESCOM within two months from the date of Go-Live confirmation and availability of the database from the existing service provider, failing which penalty will be initiated. Any delay due to want of inputs/data and in time approvals from BESCOM will be considered and suitable additional time shall be extended for roll out. | submission of the Performance Guarantee within 20 days from the date of LOI. Later BESCOM will Issue the Detailed Work Award (DWA) immediately after the submission of Performance Bank Guarantee & execution of Contract Agreement.<br><br>iii. Bidder shall execute pilot operation in any one SDO in each Circle selected by GM (CR) at free of cost as per the scope of the Tender. The piloting shall be completed within the period of Two-calendar months from the date of DWA in all respects.<br><br>iv. On successful completion of pilot execution, the successful bidder has to perform, data migration, commissioning of hardware's and software's shall be completed within one month from the date of pilot completion or availability of data whichever is later.<br>Further BESCOM will issue the Go-Live certificate and billing in all locations has to be done as per the contract.<br><br>v. Bidder shall roll out the project to entire BESCOM within one month from the date of Go-Live confirmation and availability of the database from the existing service provider, failing which penalty will be |

| Sl. No. | Section | Ref. Clause No. | As Existing | To Be Read As |
|---|---|---|---|---|
| | | | | initiated. Any delay due to want of inputs/data and in time approvals from BESCOM will be considered and suitable additional time shall be extended for roll out. |
| 2. | Section A - ITB | 37 | These tenders are being invited, processed and awarded subject to condition that BESCOM shall have right to terminate the contract earlier than the contract period by giving 2 months prior notice in the event of BESCOM opt to any alternative solution in the Non-RAPDRP area | These tenders are being invited, processed and awarded subject to condition that BESCOM shall have right to terminate the contract earlier than the contract period by giving 2 months prior notice in the event if BESCOM opts to adopt a common software for all the ESCOMs of Karnataka. |
| 3. | Section 'B'- Scope of work | 8.1 (j) | Approximate number of meter reader needs to be deployed is Nine Hundred and Ninety Four. | Approximate number of meter reader needs to be deployed is Five Hundred and Thirty Eight. |
| 4. | Section 'B'- Scope of work | 12, Page No. 198 | **Licenses:** All the licenses required for the project are to be secured in the name of BESCOM. | All the license are required for the project is the responsibility of the successful Bidder. However, all the secured licenses are to be transferred to BESCOM at the end of the contract period or on termination of the contract. |
| 5. | Section C - GTC | 1 (1.1) | TERMS OF PAYMENT.<br>The liability for payment to the Firm against the service for all Active Metered Installations eligible for spot Billing will start only in the subsequent month of the successful generation and delivery of error free bills in | TERMS OF PAYMENT.<br>The liability for payment to the Firm against the service for all Active Live Installations, will start only in the subsequent month of the successful generation and delivery of error free bills in respect of all kinds of |

| Sl. No. | Section | Ref. Clause No. | As Existing | To Be Read As |
|---|---|---|---|---|
| | | | respect of all kinds of consumers (all tariffs) and generation of all the required periodical MIS and Spot Billing Device reports and submission of all deliverables at Sub- Division level up to the Corporate Office level. Payment shall be made at respective Division Offices of BESCOM on monthly basis on submission of Invoice in duplicate along with attendance of the support personnel and the complaint log details certified by the Sr. Asst./ Asst. Accounts Officer and Assistant Executive Engineer (Elec.) of the respective Sub-Division and counter signed by the respective Executive Engineer (Elec.), O&M Divisions. The payment of first bill is subject to complying with the hardware and connectivity requirement by the Service provider. The Payment shall be subjected to pre-audit. | consumers (all tariffs) and generation of all the required periodical MIS and Spot Billing Device reports and submission of all deliverables at Sub- Division level up to the Corporate Office level. Payment shall be made at respective Division Offices of BESCOM on monthly basis on submission of Invoice in duplicate along with attendance of the support personnel and the complaint log details certified by the Sr. Asst./ Asst. Accounts Officer and Assistant Executive Engineer (Elec.) of the respective Sub-Division and counter signed by the respective Executive Engineer (Elec.), O&M Divisions. The payment of first bill is subject to complying with the hardware and connectivity requirement by the Service provider. The Payment shall be subjected to pre-audit. |
| **6.** | Section C - GTC | 10 (10.1) | PERFORMANCE GUARANTEE:<br><br>As a Contract Performance Security, the successful Bidder, to whom the LOI is placed, shall be required to furnish a Performance Guarantee equal to Five percent (5%) of the Contract value in the form of Bank Guarantee from any nationalized/scheduled Bank and it shall guarantee the faithful performance of the Contract in accordance with the terms and | PERFORMANCE GUARANTEE:<br><br>As a Contract Performance Security, the successful Bidder, to whom the LOI is placed, shall be required to furnish a Performance Guarantee equal to Five percent (5%) of the Annual Contract value in the form of Bank Guarantee from any nationalized/scheduled Bank and it shall guarantee the faithful |

| Sl. No. | Section | Ref. Clause No. | As Existing | To Be Read As |
|---|---|---|---|---|
| | | | conditions specified in these documents and specifications. The PBG shall be valid up to **180 days** after the expiry of Contract Period. If Service Provider fails to furnish the PBG within stipulated period, BESCOM reserve right to terminate the contract and forfeit the EMD. | performance of the Contract in accordance with the terms and conditions specified in these documents and specifications. The PBG shall be valid up to **180 days** after the expiry of Contract Period. If Service Provider fails to furnish the PBG within stipulated period, BESCOM reserve right to terminate the contract and forfeit the EMD. |

All other terms and conditions and technical specifications of the bid document shall remain unaltered.

15/4/24

**General Manager,**
**Customer Relations, BESCOM.**